

Donna Johnson

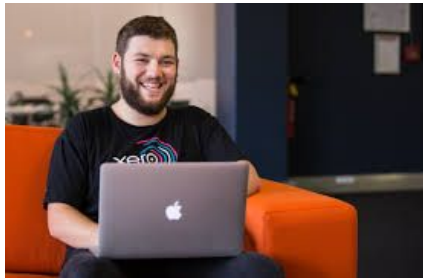


Donna is 52 and has been working with the Wisconsin DNR for the past 10 years. She graduated from University of Wisconsin. She is married to Sam Johnson, and they have two sons. Together they enjoy family camping trips to the northern part of Wisconsin.

She has a smartphone, but has trouble operating it, and usually her sons set things up for her. She can perform simple tasks on her phone, but cannot troubleshoot issues.

Before working at the DNR Donna worked at a financial firm, and also a law firm. In her past jobs she used a computer for word processing and scheduling, and she is familiar with Microsoft Office. She enjoys her work at the DNR because she gets more exercise and gets outside the office.

Lenny Smith



Lenny is 19 and is on summer break from his first semester at the University of Michigan. He is originally from Wisconsin, and wanted to spend the summer working in Wisconsin and living at home in order to save money for the next year of school. Lenny has two older sisters, who are not living at home anymore, so he is alone with his parents for the summer.

Lenny is working a temp position for the Wisconsin DNR. Although this isn't related to his studies as a business major, he enjoys the job because he does not have to sit at a desk all day. This is his first job, outside of Caddying for the local golf course in high school.

Lenny owns his own smartphone and is skilled in use as well as troubleshooting issues. Lenny can pick up computer skills very quickly, but does not read the instructions prior to attempting the system.