

Testing Notes

Account Creation

- It is unsure if the user needs to put both first and last name in the name field
- Gender - Should we have a “prefer not to specify” or something similar option?
- More detail on what we mean by household size, for example what should they put when they are living in the dorms
- Save valid information if a user needs to change something when they attempt to create an account
- User assumed he could just use his mtu account immediately
- Unsure what is meant by household size. Does it include themselves. And is
- Created an account with invalid credentials. Possibly entered email with lower case and logged in with upper case. Email is case sensitive.

Login

- Invalid credentials is not noticeable enough.
- Expect to already have account with mtu email.

Create a Trip

- Mode of transportation did not seem to save properly if the user left the drop down at “walk” without touching the dropdown
- Mode and purpose does not always save correctly
- Creating/Editing a trip gives no feedback that something went wrong if the user tries to create a trip with an end time earlier than the start time. It just goes back to the views page and the trip information is not saved
- Time field is easy to miss, consider increasing font size
- Issues scrolling when mouse in the middle of the page (map gets in the way)
- Searching for “Walmart” brought us to Walmart headquarters (?) somewhere in St. Louis
- Having times in 24 hours cycle is confusing, consider changing back to 12
- Typed out full address when creating a trip and didn’t show any results, but there was no feedback. -> Tried to find it on map instead, but struggled to find the right location and then didn’t want to use the search box anymore
- After selecting a location on the map, she took a minute to figure out if she had to confirm the location (there’s no button to confirm location)
- Typed Woodward Dr and is probably in a very random location...
- 1400 Townsend Dr? -> goes to Admin Building
 - Didn’t even check if the map was correct
 - “Use my current location” was interpreted to confirm the location on the map, not the current location of the device
- Use current location not noticed.
- Planning a trip in the future fails to create trip object but does not give notification to the user.

Trip View

- Name of the trip does not update after saving an edited trip
- It is unclear how you edit a trip, no directions to click on it
- **Filters**
 - Firefox does not show calendar

Testing Notes

- User thought to click on filter before entering dates
- Without calendar, user was confused about what format to enter dates

Edit Trip

- Saved times are overridden with current time when editing a trip - *An issue with how loading defaults is coded*
- No feedback on if you are creating a trip or editing a trip // Edit trip page says create a trip (*I believe this is because they are using the same page*)
- When editing the trip, the user was not able to change the purpose of the trip
- The downloaded CSV did not show the updated change in time when editing the trips, probably was not updated from the database

Download CSV

- During my testing, OpenOffice did not load the CSV properly, it is probably not a major concern.
- The file is downloaded as a .txt rather than a .csv on Safari
 - Cannot recreate this issue. Can you please elaborate? Safari on Mac, Windows, or iOS? - Gabe
- "Show All" could be confused with Download x 3

Other

- Hitting the back button after logging out allowed me to access all of the information as well as add new trips.
- Selecting filter with no filters gives an error.
- Tests successful on chrome browser on 7.2-ish

Initially typed just the username

Maps ->

-

Household Size -> Number of people in the house (me + my roommate)

- Is this current?

Download?